

MAKING NEW JERSEY A MODEL FOR PATIENT SAFETY

STATE GOVERNMENT APPROACHES TO IMPROVING PATIENT
SAFETY - THE NEW YORK STATE APPROACH

AGENCY FOR HEALTHCARE RESEARCH AND QUALITY (AHRQ)

NEW JERSEY DEPARTMENT OF HEALTH AND SENIOR SERVICES

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NEW YORK PATIENT OCCURRENCE REPORTING AND TRACKING SYSTEMS (NYPORTS)

- PURPOSE
- ROLE IN IMPROVING PATIENT SAFETY

INCENTIVES TO REPORTING

- STATUTORY MANDATE
- STATUTORY CONFIDENTIALITY PROTECTION
- SYSTEM USER FRIENDLY
- COMPARATIVE REPORTS
- LESSONS LEARNED

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- INCLUDE SYSTEMS USERS IN DEVELOPMENT
- CLEAR DEFINITIONS
- USER FRIENDLY SYSTEM
- PILOT TEST
- CLINICIANS ARE DATA DRIVEN
- FEEDBACK FROM DATA ANALYSIS

ACCOUNTABILITY VS. LEARNING - A CAREFUL BALANCE

ACCOUNTABILITY

- MANDATORY OBLIGATION TO REPORT
- DEPARTMENT MANDATED TO ENFORCE (REPORTING AND OPERATIONAL COMPLIANCE)
- DEPARTMENT SURVEILLANCE DOCUMENTS AVAILABLE THROUGH FOIL
- PUBLIC SCRUTINY/EXPECTATION - MEDIA
- HOSPITAL AND DEPARTMENT HELD ACCOUNTABLE

ACCOUNTABILITY VS. LEARNING - A CAREFUL BALANCE **(CONTINUED)**

LEARNING

- QUALITY IS DATA DRIVEN
- CLINICIANS ARE ANALYTICAL
- DATA BASE CONTAINS VALUABLE INFORMATION WHICH
MUST BE ANALYZED
- LESSONS LEARNED MUST BE SHARED

QUESTIONS/DISCUSSION

THANK YOU